

## **MARKETING MANAGEMENT**

INSTITUTE FOR PROFESSIONAL AND EXECUTIVE DEVELOPMENT

United Kingdom

UNIT SPECIFICATION

www.iped-uk.com



## **Unit Title**

Marketing Management

## Credit value

The credit value for this unit is 30 30 credits equivalent to 300 hours of teaching and learning (10 hours is equivalent to 1 credit) Guided learning hours (GLH) = 50 hours GLH includes lectures, tutorials and supervised study. This may vary to suit the needs and requirements of the learner and/or the approved centre of study. Directed learning = 50 hours: This includes advance reading and preparation, group study, and undertaking research tasks. Self-managed learning = 200 hours: This includes completing assignments and working through the core and additional reading texts. It also includes personal research reading

via other physical and/or electronic resources.



Learning outcome	Assessment criteria
Learner will:	Learner can:
1.0 Understand marketing activity in different contexts	<ul> <li>1.1 Explain what is meant by marketing</li> <li>1.2 Examine how marketing occurs in different contexts (such as travel companies, the arts, publishers, internet providers, political parties, banks and financial companies etc.)</li> <li>1.3 Analyse the six basic activities that occur under the umbrella title of marketing (as suggested by Groucutt 2004)</li> </ul>
2.0 Understand buyer behaviour	<ul><li>2.1 Examine the different types of buyers and their individual characteristics (suspects, prospects, first time buyers, regular buyers and advocates)</li><li>2.2 Analyse the stages in a buying decision process and evaluate the relevance of this process to a marketing manager</li><li>2.3 Analyse the criteria that influences the purchasing decision of buyer</li></ul>
3.0 Understand the micro and macro environmental factors that influence marketing activities	<ul> <li>3.1 Analyse the micro environment in which marketing activities occur</li> <li>3.2 Examine how the constituents of the micro environment affect marketing operations</li> <li>3.3 Analyse the macro environment in which marketing occurs</li> <li>3.4 Examine how the constituents of the macro environment affect marketing activities</li> <li>3.5 Give an account on strengths, weaknesses, opportunities and threats (SWOT) analysis and evaluate its applicability to marketing management</li> </ul>



4.0 Understand the product life cycle	<ul> <li>4.1 Describe the various stages of the product life cycle</li> <li>4.2 Discuss the relevance of the product life cycle to a marketing manager</li> <li>4.3 Evaluate appropriate strategies for each stage of the product life cycle</li> </ul>
5.0 Understand the marketing mix and its significance to marketing management	<ul> <li>5.1 Give an account on Borden's original marketing mix</li> <li>5.2 Analyse McCarthy's 4Ps of the marketing mix (Price, Place, Promotion, and Product)</li> <li>5.3 Examine how the effective management of the 4Ps can contribute to the creation of superior marketing offering and customer value</li> <li>5.4 Examine the extended marketing mix and evaluate how its management can contribute to the creation of customer value and superior market offering</li> </ul>
6.0 Understand the marketing management orientations	6.1 Analyse the 5 alternative concepts under which organizations design and carry out their marketing strategies (production concept, product concept, sales concept, marketing concept, societal marketing concept)
7.0 Understand the importance of segmentation, targeting and positioning	<ul> <li>7.1 Explain what is meant by segmentation and evaluate its advantages</li> <li>7.2 Examine the conditions necessary for segmentation</li> <li>7.3 Explain what is meant by positioning and examine its significance in marketing</li> <li>7.4 Explain what is meant by targeting and analyse its importance in marketing</li> </ul>



8.0 Understand the nature of E-marketing	8.1 Explain what is meant by digital marketing
	8.2 Examine the contribution of the internet to the development of
	digital marketing
	8.3 Differentiate between E Business and E commerce
	8.4 Examine the benefits of internet buying to the buyer
	8.5 Examine the benefits of internet selling to the seller
	8.6 Give an account on how to set up an effective online marketing
	presence
	8.7 Examine the various forms of online advertising (such as banner
	ads, interstitial ads, pop up ads, content sponsorship etc.)
	8.8 Examine the challenges faced by businesses and consumers in
	digital marketing
9.0 Understand the nature of business and marketing strategy	9.1 Explain what is meant by marketing strategy and evaluate its
	importance to the marketing department
	9.2 Explain what is meant by corporate strategy
	9.3 Evaluate the relationship between marketing strategy and
	corporate strategy
	9.4 Explain what is meant by forecasting and examine the factors that
	affect forecasts in an organization
	9.5 Explain what is meant by strategic positioning and differentiate
	between market driven strategy, resource based strategy and
	competitor influenced strategy
	9.6 Give an account on Ansoff's (product/market growth) matrix
	9.7 Evaluate how an organization can use knowledge of Ansoff's
	matrix to develop its marketing strategies
	9.8 Give an account on Michael Porter's generic strategies that may be
	adopted by an organization



10.0 Understand the importance of marketing research	<ul> <li>10.1 Explain what is meant by a marketing information system</li> <li>10.2 Examine why having accurate market information is vital to the operations of a company's marketing department</li> <li>10.3 Explore the benefits of a marketing information system</li> <li>10.4 Analyse the key considerations that must be made in developing a marketing information system for an organization</li> <li>10.5 Explain what is meant by a market research</li> <li>10.6 Analyse the benefits derived by a company in conducting a</li> </ul>
	market research 10.7 Evaluate what market research does for an organization 10.8 Give an account on the market research process 10.9 Describe how information is presented in a marketing research report
11.0 Understand key issues in advertising, sales and promotion	<ul> <li>11.1 Explain what is meant by advertising and advertising strategy</li> <li>11.2 Examine the importance of an advertising strategy in marketing</li> <li>11.3 Analyse the factors that should be considered when formulating advertising strategies</li> <li>11.4 Examine the purpose of advertising and evaluate the main tasks advertising seeks to achieve</li> <li>11.5 Analyse the key considerations that an organization must make before advertising</li> <li>11.6 Examine the nature of primary, selective, product, and institutional advertising</li> <li>11.7 Examine the various types of advertising media and evaluate their advantages and disadvantages</li> <li>11.8 Analyse how the success of a company's advertising can be measured</li> </ul>



	<ul> <li>11.9 Explain the meaning of sales promotion and evaluate its objectives</li> <li>11.10 Examine the advantages and disadvantages of the different sales promotions methods</li> <li>11.11 Analyse the key considerations that must be made by an organization before embarking on a sales promotion</li> </ul>
12.0 Understand the relevance of public relations in marketing management	<ul><li>12.1 Explain the public relations function of an organization</li><li>12.2 Examine why public relations is important in a marketing campaign</li><li>12.3 Analyse the scope of public relations activity that may be undertaken by an organization</li></ul>
13. Understand key issues in international marketing	<ul> <li>13.1 Examine the factors that influence companies to market internationally</li> <li>13.2 Examine the various market entry strategies that can be used by a company trading internationally</li> <li>14.3 Analyse how macro environmental forces affect international trade</li> <li>14.4 Analyse the reasons for international marketing failures</li> </ul>



## Recommended learning resources

Indicative reading	Groucutt et al 2004. Marketing; essential principles, new realities: London ISBN 0 7494 4114 3 Kotler et al 2009. Marketing, An introduction: Pearson Education London ISBN 978-0-273-71395-1
Learning Aid	<ul> <li>A comprehensive IPED study material is available to aid in learning and research of this unit.</li> <li>We supply IPED course materials free of charge. Our study materials, which offer quick learning start, are comprehensive, use simple English, and are easy to read and understand. The contents are so sufficient and self-explanatory; that in majority of cases readers do not require further support; although support is always available when you need it.</li> </ul>

